



We record & analyze communications

# Unlocking **Webex** for Communications in Regulated Markets With **Recording & AI**

## Streamline Compliance Recording for **Webex Meetings** and **Webex Calling**






In highly regulated markets such as financial industries, the public sector, and healthcare, compliance recording is mandatory for internal and external communications.

Leverage ASC solutions to enhance your Webex interactions by integrating compliance recording and AI-driven analytics to meet regulations like GDPR, MiFID II, and Dodd-Frank.

### Recording & Analytics for Webex Meetings

-  **Comprehensive recording**  
Including audio, video, and chat conversations
-  **Safe storage**  
Securely store data to meet compliance requirements
-  **Analytics and reporting**  
Valuable insights with powerful search, replay, and analysis tools

### Recording & Analytics for Webex Calling

-  **Cloud-based solution**  
Benefit from a Cisco-certified recording solution
-  **Seamless integration**  
Easily configurable within the Cisco Webex Control Hub
-  **Search and insights**  
Understand patterns, call quality, and improve efficiency

# Certified Partner for Cisco Solutions



Preferred  
Solution  
Partner

ASC is a certified Cisco Solution Partner, specializing in recording, quality management, and AI-driven analytics, along with a fully integrated VoIP recording system.

ASC records all communication channels including landlines, mobile phones, video calls and screen activity. Additional tools for quality management, speech analytics, eLearning and workforce optimization complete the suite.



## Cloud Solution

Certified by  
Cisco



## Fast and Easy Deploy

Optimized onboarding  
and integration



## Fully Secure

Fail-safe and  
redundant operation

Get a **DEMO** of seamless  
recording and AI solutions

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[Unlock the full potential of your communications](#)

# More than just Recording

## Discover the Power of AI

Meet compliance regulations  
**AI-driven, automated, easy**

**Data security is paramount!**

### Geodiversity

Geodiversity allows you to store and analyze data in your Azure region.

### Keep full control of your data

You can ensure that your sensitive data is not used for training or enriching OpenAI models.

### Be safe

Integrated mechanisms for detecting harmful use not only ensure application security, but also underline the ethical responsibility in dealing with AI.

### Responsible AI

Microsoft Azure focuses on improved workflows and ethical customer data handling through encryption and the elimination of data training.

- ✓ AI-driven analytics of all content (voice, chat, screen, video)
- ✓ Automated search for critical keywords, patterns, and phrases
- ✓ Use of predefined ASC templates for rules, patterns, or categories
- ✓ Just ask – Azure **OpenAI** answers

“It simply works. Recording Insight’s powerful analytics tools enhanced our team’s efficiency – allowing our staff to focus on providing great customer service and giving them more time to tackle other critical tasks.”

– **Matthew Key**,  
Systems Administrator Olympus Insurance

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#### About ASC

ASC is a worldwide leading provider of software and cloud solutions in the field of omni-channel recording, quality management, and analytics. We offer solutions for recording as well as AI-based analysis and evaluation of all communications – with full flexibility as a cloud service, on-premise or as a hybrid solution. Headquartered in Germany with subsidiaries in 14 countries and experienced system integration partners in over 60 countries, ASC is the #1 Europe-based player in its industry.

